

SCHOOL LUNCH QUESTIONNAIRE

2.5.18

Dear Parents/Carers,

We received completed questionnaires from 68 families and the responses were overwhelmingly positive. All the families bar one are currently having or have had our lunches and 97% of these families are satisfied with the current lunch provision.

Of the families responding, 37% pay for their meals and 63% are entitled to Universal Free School Meals because their children are in FS2 or KS1.

As you can imagine we received a range of comments and suggestions for each of the questions and these ranged from comments about specific meals to comments generally about the provision.

We have had a meeting with the cook and admin staff and have discussed the responses in detail. At this point and as a direct response to parent feedback we are going to:

- Phase out plastic cutlery and replace it with metal.
- Add more information about the foods accompanying meals.
- Include more information about the pudding options.
- Increase the visibility of meals around the school and online.
- Have an open day each term for parents / carers to have a lunch.
- Continue with themed days.

At the moment only Years 5 and 6 have metal cutlery and we are going to extend this to all of KS2 as soon as we can and then to KS1. We currently have a problem with the amount of plastic cutlery being thrown away so hope that introducing more metal cutlery will end up saving us some money too!

Due to the limited number of characters we can use when writing a menu for online ordering we are not able to include details of the accompanying vegetables with a meal. We are therefore going to add this to the menus available on the school's website which are only two clicks away from our home page (Our School – School Meals – Hot School Dinner Menus).

We are going to take regular photographs of the food available; including the puddings, and these will also be on the website to help families know what meals include, and what they look like. We will increase the visibility of puddings by producing a photo timetable of puddings similar to the ones we have in school for snacks, and these will be displayed on our external display boards too.

For anyone wanting to find out more and experience a Redland School Lunch we are inviting parents / carers in on Wednesday 23rd May. For some time now a member of our teaching team has a school lunch each day and sits in the hall to eat it. This has proven popular and helps us keep abreast of what's happening in the dining hall and up to date with the meals on offer. If you are interested please contact the school office as soon as possible to book a place on the 23rd.

The survey highlighted a couple of areas where we feel clarification would be useful. Firstly the variety of food available. We offer a six week rotational menu with only a small number of repeated items. We aim to provide as wide a selection as we can. We monitor carefully whether meals prove popular or otherwise and amend future menus to reflect this. Fresh fruit is available every lunchtime to ensure there is an alternative to the pudding of the day.

We have regular meetings in school to review the menus, the number of meals and to discuss ideas and initiatives focussed on improving our lunch provision. Please do feedback any thoughts, ideas and concerns to us. We are conscious that we only received one questionnaire from families whose children do not have school meals. Any feedback / ideas from families who do not have school lunches would be welcomed.

We would also like to take this opportunity to thank the kitchen and dining hall staff for their hard work and commitment. Lunchtime is a busy and demanding part of the school day and we are pleased that here at Redland things are going so well.

Thank you again to the families who responded to the questionnaire. We always appreciate your feedback and comments and actively seek ways in which we can improve our school lunch provision. We hope to see some of you popping in for a school lunch.

Mr J Smith

Mrs V Joy

Acting Headteachers